

E-Queue *Hosting Service*



Why Using E-Queue?

E-Queue is a hosting service which delivers a flexible queuing time to your customers who are waiting for your services or products, thus enhances their satisfaction levels and improve retention rates.

One of the innovative features is **auto calling** to inform your customers the approximate remaining waiting time ready for service/product.



Deliver ENJOYABLE waiting time to your customers

Benefits Brought to Your Business



For Customers

Better time management. Customers no longer need to physically stand around waiting for service. Now they are free to organise their time, say, shopping in the mall, while they are on the queue and be informed the approximately ready time.



For Staff

Improve staff productivity and work more efficiency.



For Corporate

Improve brand image by providing customer care service.
Useful customer data enables corporate loyalty program.

Down to only HK\$ 380 per month

About ESi

Expert Systems IVR (Asia) Co Ltd (ESi) is a leading one-stop telephony solution company in Asia-Pacific over 19 years. Aims to help end-users achieve greatest value of business benefits and fast return on technology investment.